

## KIZAARA INTERNATIONAL RETAIL PVT LTD.

TO.

Dated: 28/08/2023

The Controller of Legal Metrology
Directorate of Food, Civil Supplies & Consumer Protection,
Government of Uttar Pradesh,
LUCKNOW

(THROUGH PROPER CHANNEL)

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 And E-Commerce Rules, 2020.

Respected Sir,

With reference to the above, we are annexing herewith the following documents for your kind perusal, approval and record.

- 1. Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021
  And E-Commerce Rules, 2020.
- 2. Board Resolution.
- 3. E-Contract Agreement with a Direct Seller and its enclosures.
- 4. Business Plan.
- 5. Cooling off policy for a Direct Seller
- 6. Buy-back, return and refund policy.
- 7. Mechanism of Grievance Redressal.
- 8. Order form and its terms and condition for a Consumer/Direct Seller.
- 9. Photocopies of PAN, TAN GSTIN, Trade Mark (s) owned or licensed and other Similar registrations.
- 10. Products Price list.

Kindly acknowledge receipt in token of the acceptance of the above.

Thanks & Regards

**Yours Truly** 

For KIZAARA INTERNATIONAL RETAIL PVT LTD.

JITENDRA KUMAR SINGH (NODAL OFFICER)

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